Electronic Acknowledgement Receipt					
EFS ID:	5903041				
Application Number:	10083263				
International Application Number:					
Confirmation Number:	4221				
Title of Invention:	Customer satisfaction system and method				
First Named Inventor/Applicant Name:	Vincent P. Vaccarelli				
Customer Number:	62095				
Filer:	Jeannette M. Walder/Cora Utley				
Filer Authorized By:	Jeannette M. Walder				
Attorney Docket Number:	A2038-US-NP XERZ 2 02261				
Receipt Date:	17-AUG-2009				
Filing Date:	25-FEB-2002				
Time Stamp:	17:28:59				
Application Type:	Utility under 35 USC 111(a)				
Payment information:	4.				

Information:

Submitted with Payment		no								
File Listing:										
Document Number	Document Description		File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)				
1	Miscellaneous Incoming Letter		A2038-US- NP_Appeal_Brief_Letter.pdf	117886	no	1				
		N		da/Zaa4fidd385d6da34eb4ea1a8b5cc60eb 8lb/6						
Warnings:										

		Total Files Size (in bytes)	Files Size (in bytes): 220074		
Information	:				
Warnings:					
2 Appeal Brief Filed A2038-U	A2038-US-NP_Appeal_Brief.pdf_f	Da9ace1164d61841e905a510ab34dd3cfc7 365d	no	25	
		102188			

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

## New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

## National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

## New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.